

UNITED KINGDOM
22-24 Claremont Road
Surbiton
KT6 4QU

DUBAI, UAE
Office No 806-017
Port Saeed (New)
Building

8billionideas Camps & Conferences Sickness Policy

Aim of Policy

This policy provides clarity on cancellations for camps, conferences and events delivered by 8billionideas. Bookings allow us to secure venues, staffing and resources in advance, and cancellation terms ensure fair treatment while protecting delivery commitments.

1. Participant / Client Cancellation

Applies to all camps, conferences and events.

- **28 days or less before start date**
 - No refund of fees paid.
- **29 + days before start date**
 - 75% refund of fees paid.

Fees are committed to venue hire, staffing and operational delivery at this stage.

2. Cancellation by 8billionideas

If an event must be cancelled due to unforeseen circumstances (e.g. venue closure, safety concerns, force majeure), participants or clients will receive:

- A full refund, or
- An option to transfer to an alternative event date where available.



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3. Transfers

Bookings may be transferred:

- To another participant before the start date.
 - Subject to availability.
 - Administrative transfer fee: £25 per change.
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4. Notification Process

All cancellations or transfer requests must be made in writing to:

Camp  camps@8billionideas.com

Conference  conference@8billionideas.com

Refund eligibility is determined by the date cancellation is received.

5. Special Circumstances

Medical or exceptional circumstances may be reviewed at management discretion. Supporting documentation may be required.

6. Agreement

By confirming a booking, participants or clients agree to this cancellation policy.

